

STOCKHOLDER CONSULTING SERVICES

2009 COMPARISON REPORT



Illinois Stock Transfer Company (IST) has scored the highest overall average score from 2002 through 2009 regardless of Transfer Agent size.

2002 - 2009 AVERAGE RANK

(NOTE: 5.00 IS THE HIGHEST RATING POSSIBLE.)

Illinois Stock Transfer Company	4.70 (1)
Industry Average	4.36 (5)
American Stock Transfer	4.34 (6)
BNY/Mellon	4.10 (10)
CIBC Mellon	4.08 (11)
ComputerShare - US	4.27 (8)
ComputerShare - Canada	4.11 (9)
Continental Stock Transfer	4.28 (7)
Corporate Stock Transfer	4.44 (4)
Registrar & Transfer	4.58 (2)
Wells Fargo	4.52 (3)

#1

Highest Overall Ranking
5 out of 9 Years

#2

Highest Overall Ranking
2 out of 9 Years

#3

Highest Overall Ranking
2 out of 9 Years

TESTIMONIALS TO IST'S OVERALL EXCELLENT SERVICE AND CUSTOMER CARE

"Bob Pearson and all the staff are very responsive, knowledgeable and very professional."

– Cindy Seidel
River Valley Community Bank

"Everyone at IST has always been very professional and available for shareholders inquiries, etc. They have a well-trained, courteous staff."

– Donna Dalferro
First Citizens Banc Corp

Fees locked in for three (3) years • Shareholder Toll-free 800 number • Interactive Web Site Deal with company owner/management — not a changing account rep. Client and Shareholder Online Access • No voice menu systems when calling in Staffing Averages 22 Years of Industry Experience

ILLINOIS STOCK TRANSFER COMPANY

Service Oriented • Goal of Client and Shareholder Satisfaction

Testing developed jointly by Stockholder Consulting Services and Rutgers University Graduate School of Management.